



THE BRISTOL PORT COMPANY

Callouts for Incidents and Emergencies

MARINE OPERATIONS PROCEDURE

No. 3.3

ISSUE No. 2

ISSUE DATE: 04/05/2022

In the event of any incident or emergency that requires management and additional resources then the first contacts listed below should be called. If they cannot be reached then the off-duty contact should be called. The second contacts should be called as soon as possible afterwards depending on the type and severity of the incident.

This procedure should be read with reference to, and actions taken in conjunction with, the port Emergency Plan

On-call Shipping Manager is designated on a weekly basis for out of hours call and is the Harbour Master or their delegate, usually Deputy Harbour Master (Shipping Operations).

EMERGENCY	FIRST CONTACT	SECOND CONTACT
Shipping Accident in Dock (Including fire or flooding on board ship)	On-call Shipping Manager	Port Police, Incident Controller Trade Manager
Shipping Accident in Estuary and River Avon	On-call Shipping Manager	Port Police & Incident Controller
Oil Basin incident	On-call Oil Basin Manager and On-call Shipping Manager	Port Police. Incident Controller
Search and Rescue (Using TBPC craft)	On-call Shipping Manager	Port Police Incident Controller
Pollution (Oil, Chemical or Dangerous Goods) in Dock	On-call Shipping Manager	Port Police Incident Controller MEM or AHM if resource required.
Pollution (Oil, Chemical or Dangerous Goods) in Estuary and River Avon	On-call Shipping Manager	Port Police Incident Controller
Lock failures either serious or if affecting shipping.	On-call Shipping Manager	Affected Trade Managers Incident Controller
Decision as to the acceptance or otherwise of a "Dangerous Vessel"	On-call Shipping Manager	Port Police Avon Fire and Rescue
Unplanned labour strike or	On-call Shipping	



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walk-out affecting shipping.	Manager	
Navigational Aids failure	DHM (C)	Hydrographic Surveyor
Dredging/workboats problems	Marine Engineering Manager and Oil Terminals Manager	On-call Shipping Manager